

KEY LARGO EMS

ANNUAL REPORT 2015

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“EXCELLENCE THROUGH COMMUNITY SERVICE”

Mission Statement:

The mission of the Key Largo Volunteer Ambulance Corps is to provide excellent, professional and compassionate medical care for our community.

Our Vision

- It is the goal of Key Largo Vol. Ambulance Corps to provide the highest level of care to the citizens and visitors of Key Largo.
- To create an environment that will help our members further their goals.
- Making a difference... one patient at a time

Our Values

- **Safety:** Safety in our Operations and in our Community through education, through training and leading by example.
- **Professionalism:** To be viewed in the eyes of our community as professionals both on and off duty.
- **Caring & Compassion:** Being supportive of our members, friends and neighbors through teamwork.
- **Advocacy:** Performing in the best interests of our patients, our community, our Corps and its members.
- **Progressive:** To be known as a quality organization focusing on training, mentoring best practices, and community relations.
- **Teamwork:** Through teamwork, there is no failure. We always look forward and learn from the past.

KEY LARGO EMS FUNDING

- **KLVAC is a non-profit 501.c.3 Corporation.**
- **KLVAC is funded by taxes budgeted via the Key Largo Fire &EMS District, revenue generated from “billing patients for transport services” and through donations.**

History of the Department:

In 1955 the Ladies Auxiliary of the Key Largo Volunteer Fire Department formed a "Band- Aid Brigade". This continued until 1971 Key Largo Volunteer Ambulance Corps. Incorporated. The following year KLVAC became the first Volunteer Corps in the state to be granted as ALS license thank to the hard work of Doris Kemp and her colleagues. In 1974 the Corps moves into their new EMS station located at the 98 mm. This building was built by volunteers and member of the community with money from donations.



1991 KLVAC became a hybrid system with paid paramedics & Volunteer EMT's/ First responders. New Crew quarters and ambulance bays are built on the north end of the station (with money from patient transfer billing & donations from the community) in 2004.

The Key Largo Fire Rescue & Emergency Medical Services District was born on June 8, 2005 when Governor Bush approved Florida Statute 2005-329 that created the 68th Special Taxing District in the State of Florida.

Today Key Largo Vol. Ambulance Corps is an ALS service with 4 Rescue trucks, 2 of which run 24/7. Current membership is approximately 40 Paramedics, EMTs, and a First Responder.



Board of Directors of Key Largo EMS

2015-2016

President- Scott Robinson, EMT, Deputy Chief of Administration, Member of KLVAC for 17 years

Vice- President- open

Treasure- Tess Marra, EMT, member since 2006, resident of Monroe County since 1982, CPR instructor.

Board of Director – Ken Edge, EMT Joined Key Largo Volunteer Ambulance in 1991. Recently retired from Florida Keys Aqueduct Authority. Have been on the KL Vol. Ambulance BOD at different times. Currently a board member. Past Vice President, and treasurer prior to that. Current Treasurer with the Key Largo Volunteer Fire Dept. Hobbies are scuba diving, and horseback riding. Member of Texas Equine search for missing people

Board of Director- Dawn DeBrule, owner of Upper Keys Marine Construction, resident since 1990, Board member for Key Largo Chamber of Commerce for six year and is actively involved in the community, and a former EMT.

Board of Director- Jackie Silverman, Moved to Key Largo from Miami in 1964 and established a custom cabinet business in 1968, Key Largo Industries. In 1972 we established KLI Supply, Your local hardware store. I will always admire anyone that devotes their time and energy to saving lives.

Board of Director- open

Chief, Donald Bock, EMT-P, KLVAC member since 1995, Monroe County Resident since 1970.

EMT Scheduling Officer, Chris Jones, EMT-P

Leadership

Chief of Key Largo EMS: Donald Bock

Corporate Secretary: Pam Johnson

Chief of Operations: Ronald Fell

Chief of Administration; Scott Robinson

Office Manager: Betsy Elkory

Medical Director: Thomas Steed

Logistic Captain: Cece Smith

Training Officer: Pedro Marin

Safety Officer: Ken Edge

Scheduling Officer : Chris Jones

Infection Control: Brenda Beckmann



Chief of the Department, Chief Donald Bock



Chief of Administration; Scott Robinson

Quality Assurance

- Under the direction of the Q/A Officer, Ronnie Fell, is also the Deputy Chief of Operation, reviews run reports monthly for any mistakes and to insure quality control. He works alongside the training officer to ensure that proper protocols are followed.
- Ronnie is currently updating the SOP'S



Q/A, Operation Chief Ronnie Fell

Training

- NEW Training Officer, Pedro Marin
Pedro duties are to train all the members in KLVAC.
- In addition to the two training meetings a month he has added daily crew training for all day crews to help maintain the member's certification level.
- ACLS, PALS PHTLS, CPR, 12 lead, Advance Airway
- In service training on all newly purchased equipment
- Training from outside instructors that Teaches specialties from other departments.
- We have new training equipment which provides a more life-like hands-on training for the members
- He also added that we train with the fire department for we can work more efficient together.



Training Officer Pedro Marin

OFFICERS

Safety Officer



Kenny Edge

Supply Officer



Cecilia Smith

Scheduling Officer



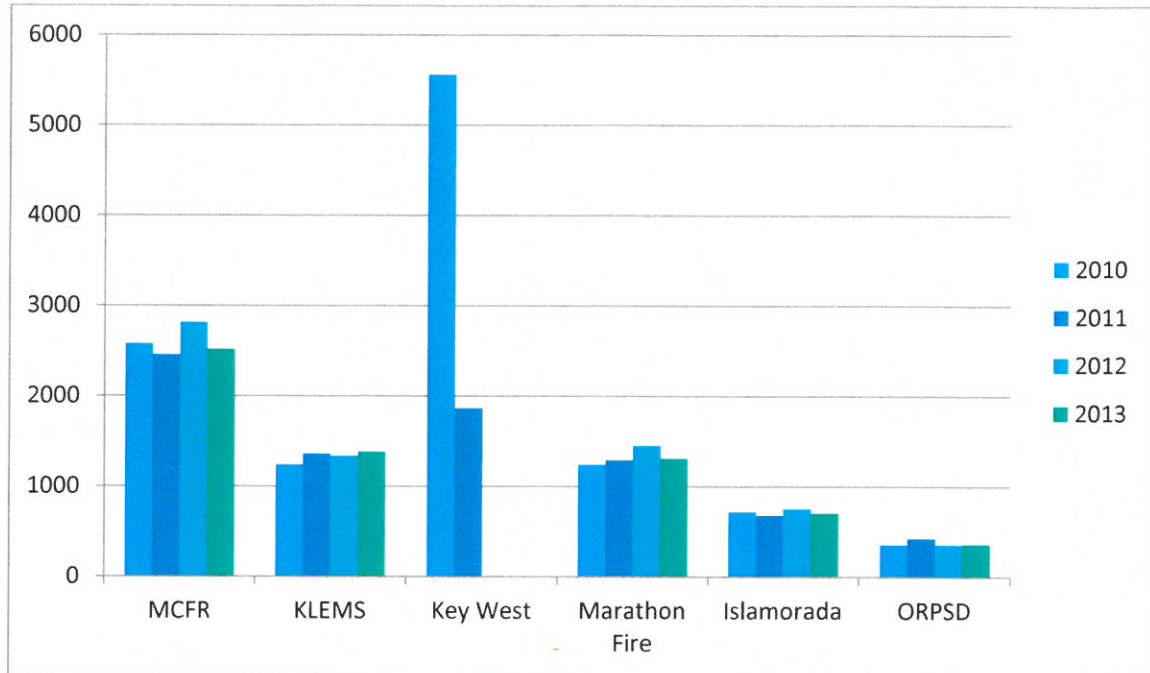
Chris Jones

Infection Control Officer



Brenda Beckmann

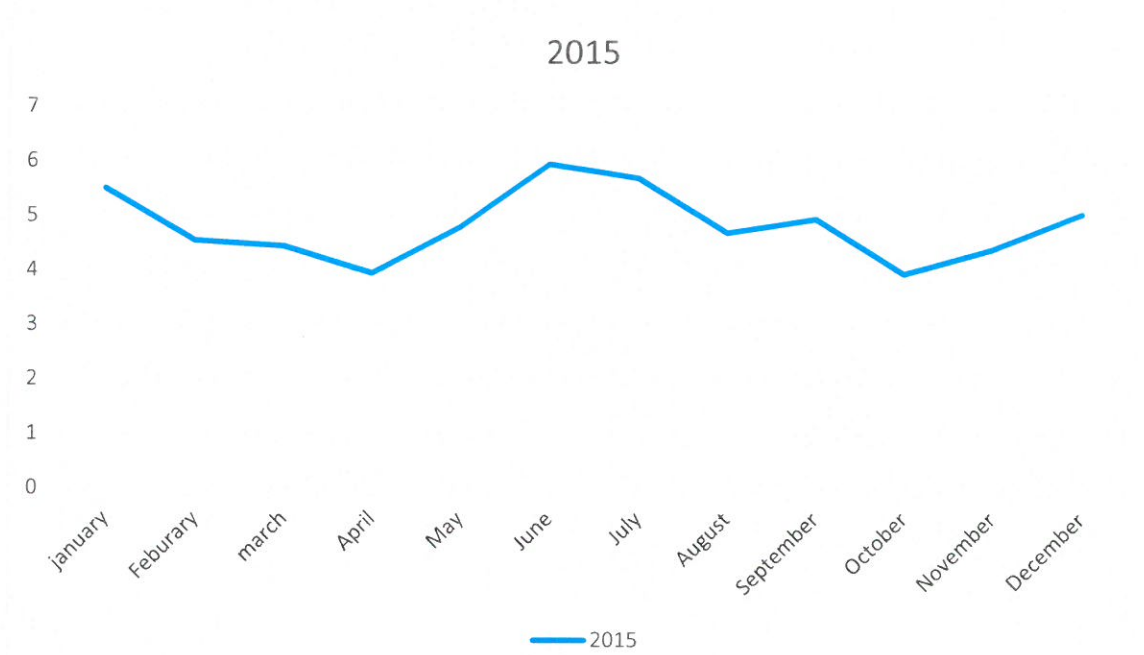
Total Calls per Departments in Monroe County



This is to show how we compare to other local agencies per Florida Department of Health statistics.

Note: Monroe County FR has 6 Rescues and an air ambulance, Key Largo EMS has 2 Rescues, Key West has 3 Rescues, Marathon has 2 Rescues, Islamorada has 3 Rescues, and Ocean Reef PSD has 2 Rescue trucks.

In route – Arrival time



Avg. in route to arrival time:

2010- 5.22 min

2011- 5.20 min

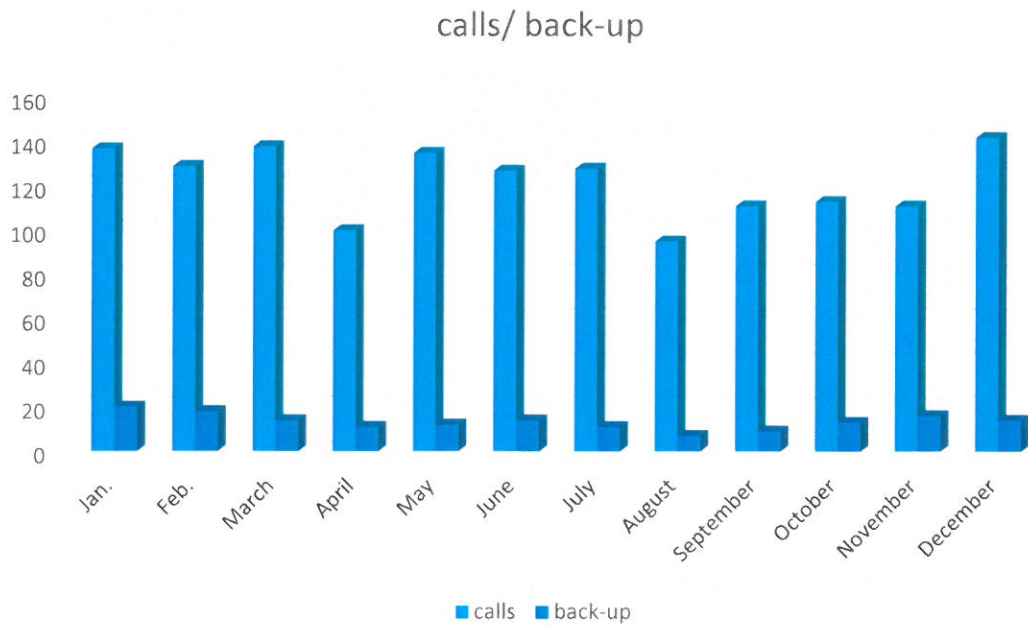
2012- 5.08 min

2013- 5.63 min

2014- 5.07 min

2015- 4.35 min

Calls per month



Total calls

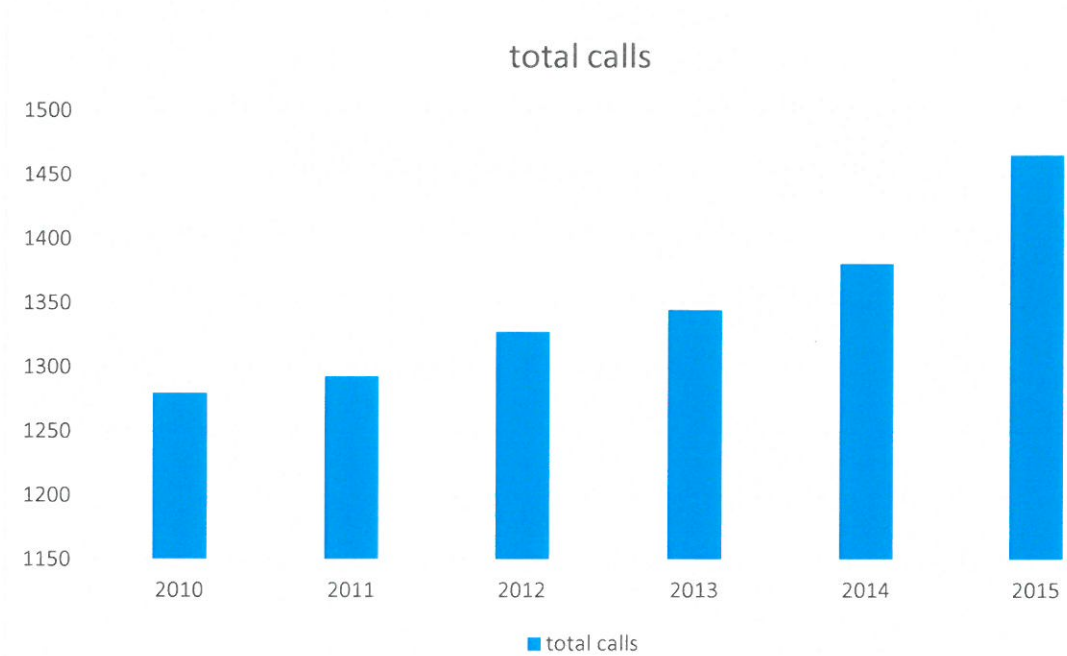
1466

back-up calls

159

Statistics

Total Runs by Years



Total Year-to-Date Calls

Total calls

2010-1280

2011-1293

2012-1328

2013-1345

2014-1381

2015-1466

(Note: Above numbers do not include cancelled calls or public assists)

Stat

Trauma Alerts 27

Pediatrics Calls 32

Cardiac Arrests 10

ALS Calls 853

BLS Calls 383

33 members



Services

Public Assist

Key Largo EMS responded **132** calls for Public assist. Public assist are call for service where the department help people that are not in need of medical help but need assistance into their home, down their stairs or to picked up from the floor.

AED

KLVAC has a community AED program run by Corps members, Brenda Beckmann, Tess Marra, and Kenny Edge. The committee is responsible for the distribution of AEDs in key location throughout the community. Also assists with private business owners to obtain an AED at a discounted cost/rate through the Key Largo EMS AED program. The program has 13 AED's in the community.



Training/Education

KLVAC is a satellite campus for FKCC and EEII, Training first responders, EMTs, and paramedics. CPR and first aid are also taught to the community.



Challenges

- Staffing is always a challenge utilizing part-time and volunteer personnel. Through the dedication of the personnel, we were able to keep overtime to a minimum and adequately staff the vehicles.
- Key Largo EMS has always been a training ground for EMS personnel to gain experience. This makes the personnel more desirable as a potential employee should they decide to further their career.

Achievements

- This year we put in service a new rescue
- 2015 was another successful year with Key Largo EMS being the parent company of KLVFD
- Maintained a high retention level for our organization; Four part-time paid medics left (two to the Miami Dade, one to Margate, one to private service),

Future of Department

- In 2015 Key Largo EMS started reviewing our SOP's this year. This will allow our organization to pave the way for the future, which ultimately helps us provide excellent patient care and improve community involvement. We hope to obtain more grants to help move this organization forward. Having State-of-the-Art equipment, vehicles and high quality personnel; Key Largo EMS is setting its sights higher for years to come.
- Through teamwork comes success. Working together with the Key Largo Fire and EMS District and the Key Largo Volunteer Fire Department, we are dedicated to make Key Largo a safer place for the citizens and visitors to work and enjoy.

WORKING TOETHER FOR ONE CAUSE, PROTECTING KEY LARGO

