



# Key Largo Volunteer Ambulance Corps.

"Excellence through service for our community"

98600 Overseas Highway  
Key Largo, Florida 33037  
(305) 451-2766

For Emergencies call 911



## ANNUAL REPORT 2014

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## Mission Statement:

The mission of the Key Largo Volunteer Ambulance Corps is to provide excellent, professional and compassionate medical care for our community.

## Our Vision

- It is the goal of Key Largo Vol. Ambulance Corps to provide the highest level of care to the citizens and visitors of Key Largo.
- To create an environment that will help our members further their goals.
- Making a difference... one patient at a time

## Our Values

- **Safety:** Safety in our Operations and in our Community through education, through training and leading by example.
- **Professionalism:** To be viewed in the eyes of our community as professionals both on and off duty.
- **Caring & Compassion:** Being supportive of our members, friends and neighbors through teamwork.
- **Advocacy:** Performing in the best interests of our patients, our community, our Corps and its members.
- **Progressive:** To be known as a quality organization focusing on training, mentoring best practices, and community relations.
- **Teamwork:** Through teamwork, there is no failure. We always look forward and learn from the past.





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## KEY LARGO EMS FUNDING

- KLVAC is a non-profit 501.c.3 Corporation.
- KLVAC is funded by taxes budgeted via the Key Largo Fire & EMS District, revenue generated from "billing patients for transport services" and through donations.

## History of the Department:

1955 .. "Band-Aid Brigade" formed by the Ladies Auxiliary of the Key Largo Volunteer Fire Department.

1971 .. Key Largo Volunteer Ambulance Corps. Incorporates.

1972 .. KLVAC becomes the first Volunteer Corps in the state to be granted an ALS license, thanks to Doris Kemp and her colleagues.

1974 .. The Corps. moves into their new EMS building (built by volunteers and members of the community with money from donations).

1980 .. The last check is written to pay off the mortgage on our new building.

1991 .. KLVAC becomes a hybrid system with paid paramedics & Volunteer EMTs/First Responders.

2004 .. New Crew quarters and ambulance bays are built on the north end of the station (with money from patient transfer billing & donations from the community).

2005 .. Monroe County gives KLVAC the deed to the land that our building sits on.

The Key Largo Fire Rescue & Emergency Medical Services District was born on June 8, 2005 when Governor Bush approved Florida Statute 2005-329 that created the 68th Special Taxing District in the State of Florida.

Today Key Largo Vol. Ambulance Corps is an ALS service with 4 Rescue trucks, 2 of which run 24/7. Current membership is approximately 40 Paramedics, EMTs, RNs/EMT-Ps and a First Responder.

KLVAC is also a satellite campus for FKCC and EEII, Training first responders, EMTs, and paramedics. CPR and first aid are also taught to the community



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## Board of Directors of Key Largo EMS

**2014-2015**

**President- Scott Robinson**, EMT, Deputy Chief of Administration, Member of KLVAC for 17 years

**Vice- President- Marc Cuesta**- EMT-P Training Officer, also LT for Key Largo Fire Department, member for 6 years.

**Treasure- Brenda Beckmann**, EMT-P, RN, is the lead instructor for FKCC EMT program, CPR instructor for the department, member since 1990, is also a past president of the Corps.

**Board of Director – Tess Marra**, EMT, member since 2006, resident of Monroe County since 1982, CPR instructor.

**Board of Director- Dawn DeBrule**, owner of Upper Keys Marine Construction, resident since 1990, Board member for Key Largo Chamber of Commerce for six year and is actively involved in the community, and a former EMT.

**Board of Director- Jackie Silverman**, Moved to Key Largo from Miami in 1964 and established a custom cabinet business in 1968, Key Largo Industries. In 1972 we established KLI Supply, Your local hardware store. I will always admire anyone that devotes their time and energy to saving lives.

**Board of Director- Ken Edge**, EMT, recently retire from the Aqueduct, has been a member for 23 years, has been past vice-president, likes horses and fishing

**Chief, Donald Bock**, EMT-P, KLVAC member since 1995, Monroe County Resident since 1970.

**EMT Scheduling Officer, George Mirabella**, EMT, Member since 2004, Resident of Monroe County since 2000. CPR Instructor, EVOC Instructor, PHTLS Instructor and BLS Instructor.



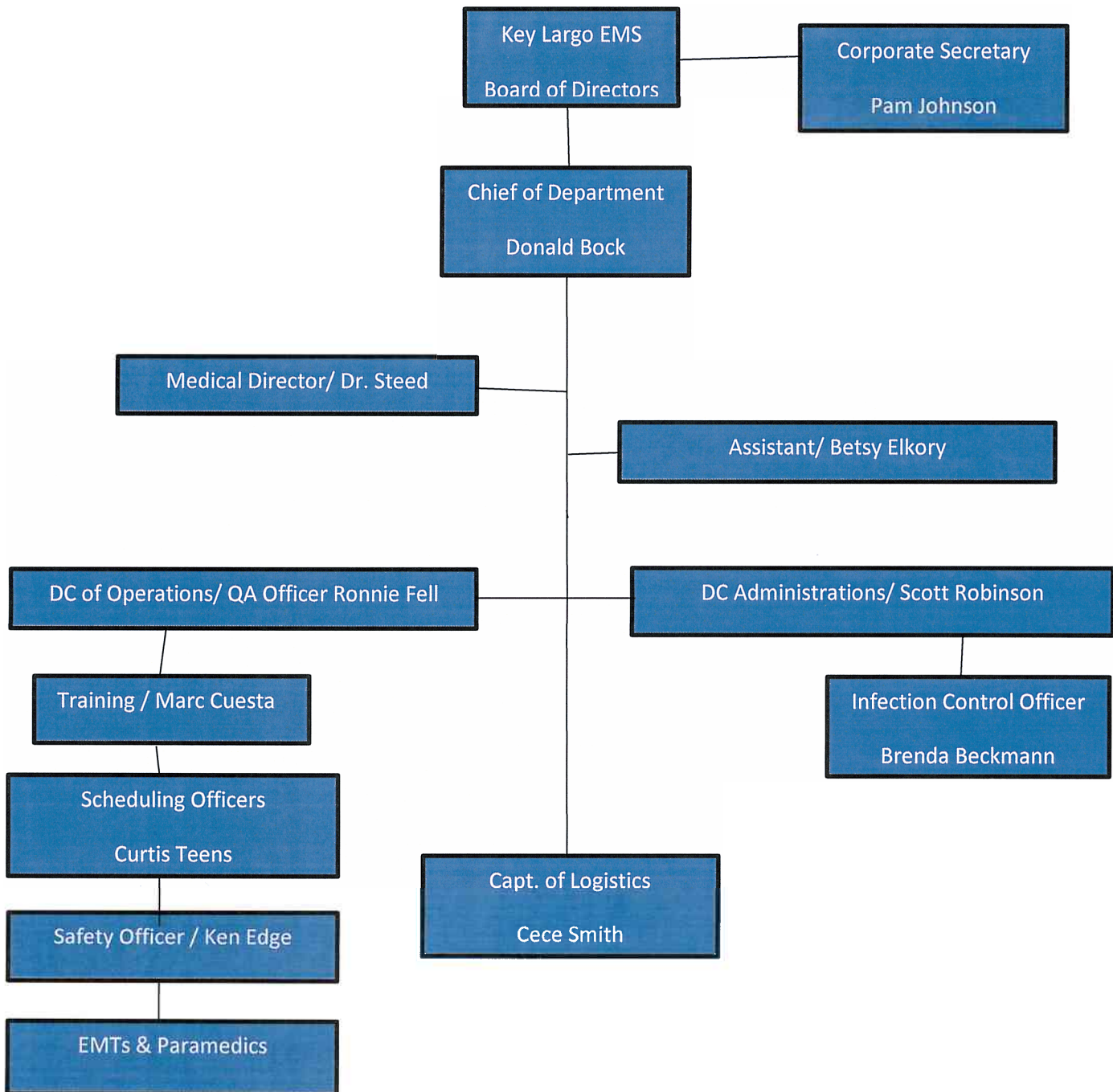
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## Organizational Chart





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Paramedics	Years of Service	EMT's	Years of Service
Arturo Aulet, Jr.	5	Angie Benbow	12
Robert Barnes	5	Michael Blondin	9
Brenda Beckmann	23	Kenny Edge	23
Jacquelyn Bello	12	Megan Franks	3
Leonardo Bello	12	Roy Khanna	7
Donald Bock	26	Jim Lewanski	18
Marc Cuesta	6	Tess Marra	8
Kay Cullen	16	George Mirabella	10
James Faktor	7	Brian O'Conner	8
Ronnie Fell	14	Scott Robinson	17
Daniel Fernandez	6	Eduardo Rodriguez	3
Chris Jones	5	Larry Poulisse (1 <sup>st</sup> Resp.)	24
Edwin Linares	5	<b>Axillary Members</b>	
Pedro Marin	6	Pam Johnson	
Ocsar Pinzon	3	Wendy Carile	
Cecilia Smith	18	<b>Office Manager</b>	
Curtis Teems	5	Betsy El Koury	



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## **ROSTER:**

### **NEW MEMBERS (less than a year):**

<b>Steven Pino</b>	<b>Edwin Barnes</b>
<b>Nicholas Lopez</b>	<b>Casey Lopez</b>
<b>Jonathan Paz</b>	<b>Devin Delvalle</b>
<b>Ryan Kidd</b>	<b>Sean Ojeda</b>
<b>Raynier Charafardin</b>	<b>Steven Jenkins</b>

Members must run at least three shifts a month and attend at least one meeting per month to maintain voting status. A member must maintain voting member status for six of the twelve prior to an election in order to vote or hold office per department By-Laws.



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## Challenges

- It was a difficult year when it came to maintaining the vehicles. Several unexpected repairs made it a challenge to keep our fleet operational. Fortunately, a new Rescue truck is in the budget for this year.
- Staffing is always a challenge utilizing part-time and volunteer personnel. Through the dedication of the personnel, we were able to keep overtime to a minimum and adequately staff the vehicles.
- Key Largo EMS has always been a training ground for EMS personnel to gain experience. This makes the personnel more desirable as a potential employee should they decide to further their career.

## Training

- NEW Training Officer, Marc Cuesta
- Training on protocols for new members
- Two training meetings a month are offered in addition to any extra courses that are required to maintain the member's certification level.
- ACLS, PALS PHTLS, CPR, 12 lead, Advance Airway
- Continuous training on equipment to make our department more efficient
- In service training on all newly purchased equipment
- Training from outside instructors that teach specialties from other departments.
- We have new training equipment which provides a more life-like hands-on training for the members







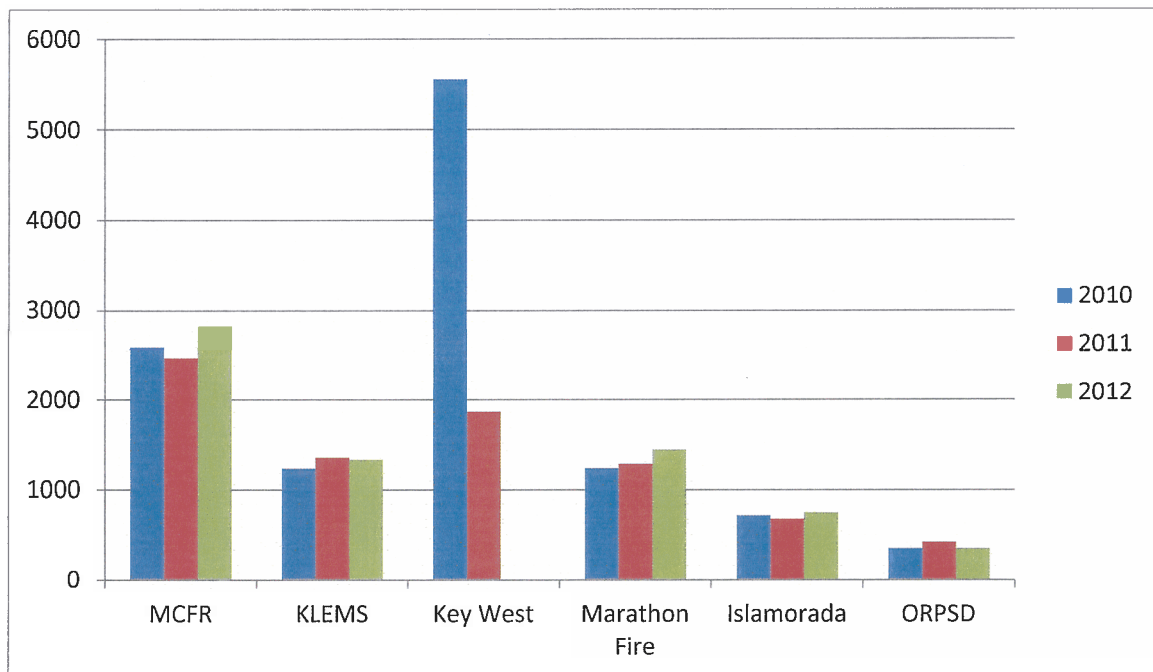
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## Total Calls per Departments in Monroe County



This is to show how we compare to other local agencies per Florida Department of Health statistics.

**Note:** Monroe County FR has 6 Rescues and an air ambulance, Key Largo EMS has 2 Rescues, Key West has 3 Rescues, Marathon has 2 Rescues, Islamorada has 3 Rescues, and Ocean Reef PSD has 2 Rescue trucks.



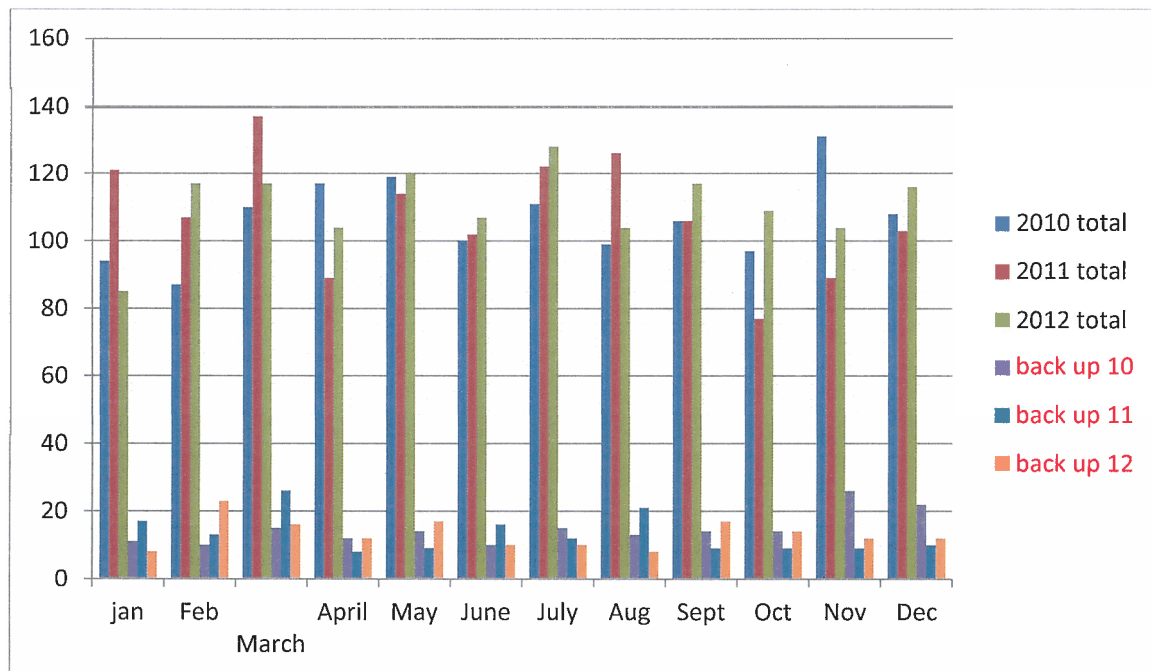
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## Statistics

Monthly calls and **back-up** calls total





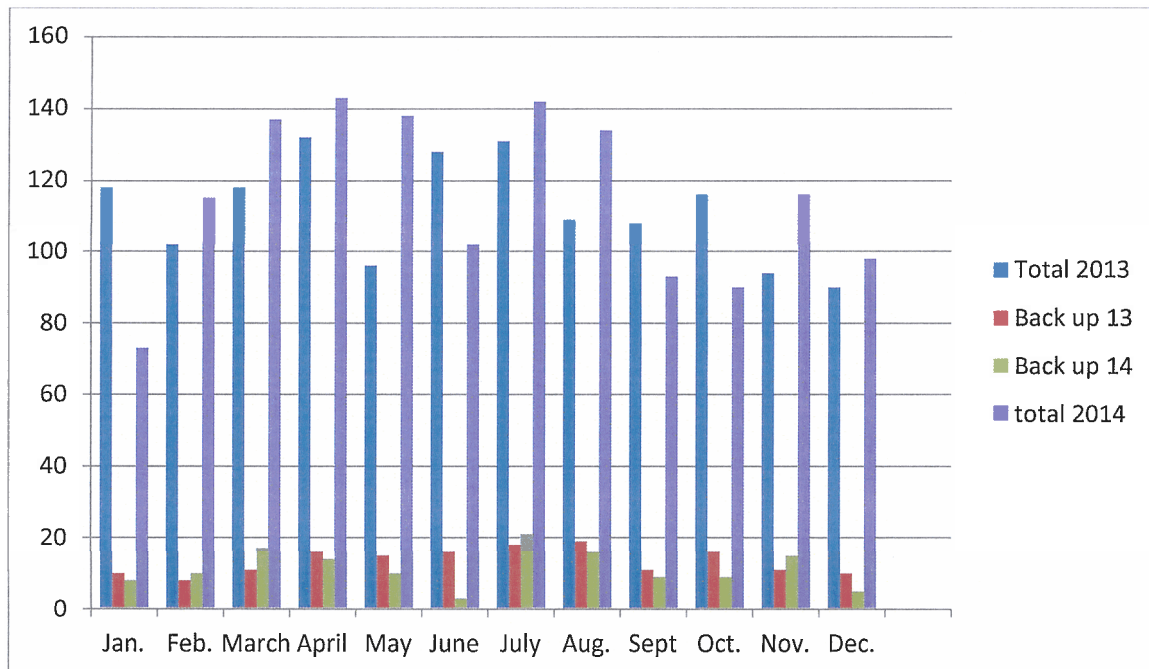
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Monthly calls and **back-up** calls total



**En route to Arrival Time** (in minutes)

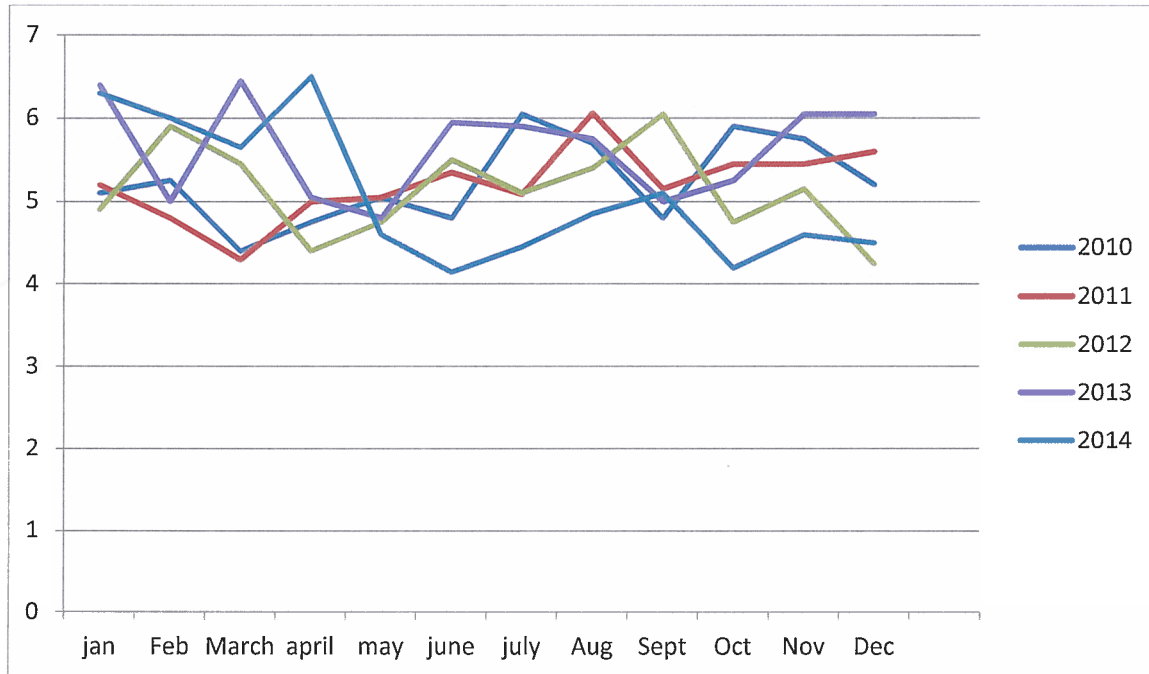


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## Avg. en route to arrival time:

2010- 5.22 min

2011-5.20 min

2012- 5.08 min

2013- 5.63 min

2014- 5.07 min



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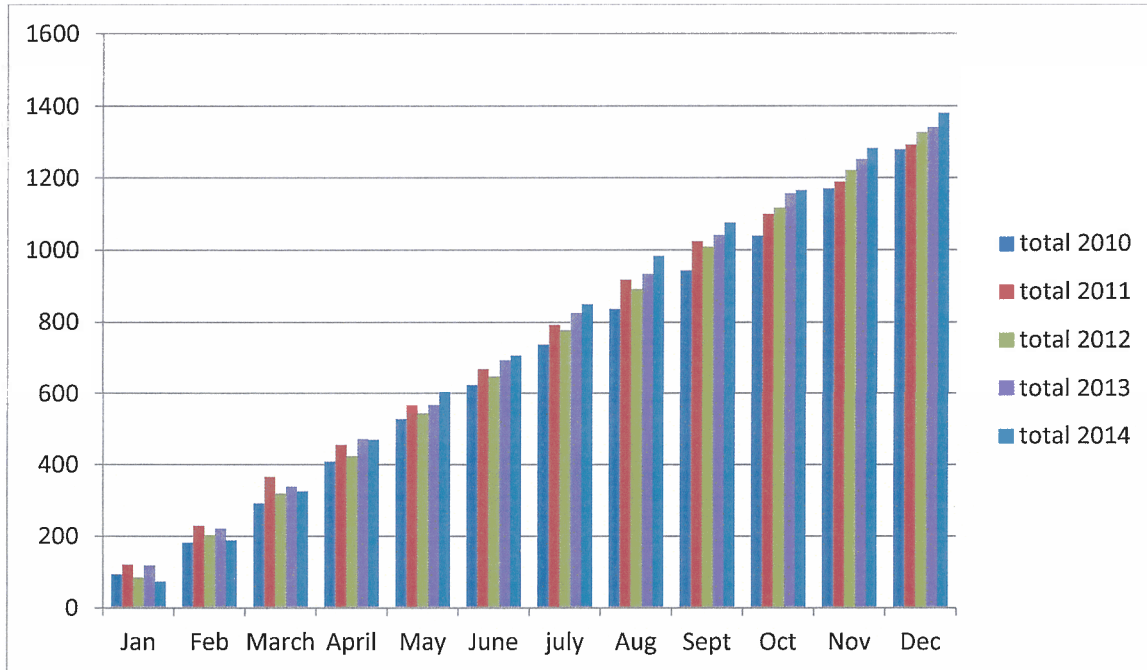
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## Statistics

### Total Year-to-Date Calls



Total calls

**2010-1280**

**2011-1293**

**2012-1328**

**2013-1345**

**2014-1381**

(Note: Above numbers do not include cancelled calls or public assists)



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## Quality Assurance

- Under the direction of the Q/A Officer, Ronnie Fell, run reports are checked monthly for any mistakes and to insure quality control.

## AEDs

- KLVAC has a community AED program run by Corps members, Brenda Beckmann, Tess Marra, Kenny Edge , George Mirabella.
- The special committee is responsible for the distribution of AEDs in key location throughout the community...
- **AEDs are in the process of having their batteries replaced this year.**
- Location of AEDs placed in the community:
  - Pennekamp State Park-1
  - Captain Slate Dive Center-1
  - Jacob Aquatic Center-1
  - Monroe County Murray Nelson Building-2
  - Fish & Wildlife-3
  - Key Largo VFD-3
- Also assists with private business owners to obtain an AED at a discounted cost/rate through the Key Largo EMS AED program.
- Still have four AEDs in station





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## Achievements

- A fourth donation request letter was mailed out with success.
- The Organizational Chart was updated to reflect that Marc Cuesta is the Training Officer and Ronnie Fell is the Q/A Officer.
- 2014 was another successful year with Key Largo EMS being the parent company of KLVFD
- Maintained a high retention level for our organization; three part-time paid medics left (one to the city of Miami, two to Palm Beach County), two volunteer medics were promoted to part-time paid medics, four volunteers left to take career firefighting jobs, and we gained ten new volunteers.

## Future of Department

- In 2014 Key Largo EMS has made a fair amount of changes, including updating our Bylaws, implementing a new evaluation process for bring on new personnel, and overall building in accountability throughout the organization. We will be reviewing our SOP's this coming year. This will allow our organization to pave the way for the future, which ultimately helps us provide excellent patient care and improve community involvement. We hope to obtain more grants to help move this organization forward. Having State-of-the-Art equipment, vehicles and high quality personnel; Key Largo EMS is setting its sights higher for years to come.
- Through teamwork comes success. Working together with the Key Largo Fire and EMS District and the Key Largo Volunteer Fire Department, we are dedicated to make Key Largo a safer place for the citizens and visitors to work and enjoy.