



# Key Largo Volunteer Ambulance Corps.

"Excellence through service for our community"

98600 Overseas Highway  
Key Largo, Florida 33037  
(305) 451-2766

For Emergencies call 911



## ANNUAL REPORT 2014

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## Mission Statement:

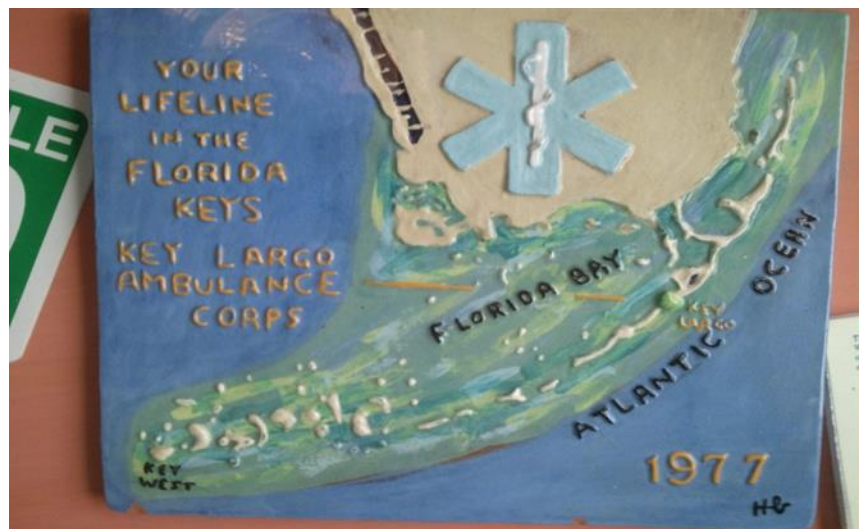
The mission of the Key Largo Volunteer Ambulance Corps is to provide excellent professional and compassionate medical care for our community.

## Our Vision

- It is the goal of Key Largo Vol. Ambulance Corps to provide the highest level of care to the citizens and visitors of Key Largo.
- To create an environment that will help our members further their goals.
- Making a difference... one patient at a time

## Our Values

- **Safety:** Safety in our Operations, and Safety in our Community through education and through leading by example.
- **Professionalism:** To be viewed in the eyes of our community as professionals both on and off duty.
- **Caring & Compassion:** Being supportive of our members, friends and neighbors through teamwork.
- **Advocacy:** Performing in the best interests of our patients, community, our Corps and its members.
- **Progressive:** To be known as a quality organization focusing on training, mentoring best practices, and community relations.
- **Teamwork:** Through teamwork, there is no failure. We always look forward and learn from the past.





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## KEY LARGO EMS FUNDING

- **KLVAC is a non-profit 501.c.3 Corporation.**
- **KLVAC is funded by taxes budgeted via the Key Largo Fire & EMS District, revenue generated from "billing patients for transport services" and thru donations.**

## History of the Department:

1955 .. "Band-Aid Brigade" formed by the Ladies Auxiliary of the Key Largo Volunteer Fire Department.

1971 .. Key Largo Volunteer Ambulance Corps. Incorporates.

1972 .. KLVAC becomes the first Volunteer Corps in the state to be granted an ALS license.

1974 .. The Corps. Moves into their new building (built by volunteers and members of the community with money from donations).

1980 .. The last check is written to pay off the mortgage on our new building.

1991 .. KLVAC becomes a hybrid system with paid paramedics & Volunteer EMTs/First Responders.

2004 .. New Crew quarters and ambulance bays are built on the north end of the station (with money from transfers & donations from the community).

2005 .. Monroe County gives KLVAC the deed to the land that our building sits on.

The Key Largo Fire Rescue & Emergency Medical Services District was born on June 8, 2005 when Governor Bush approved Florida Statute 2005-329 that created the 68th Special Taxing District in the State of Florida.

Today Key Largo Vol. Ambulance Corps is an ALS service with 4 rescues, 2 of which run 24/7. Current membership is approximately 40 paramedics, EMTs, first responders.

KLVAC is also a satellite campus for FKCC and EEII, Training first responders, EMTs, and paramedics. CPR and first aid are also taught to the community



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## **Board of Directors of Key Largo EMS**

**2013-2014**

**President- Ronnie Fell**, EMT-P, Deputy Chief of Operation/Training, Member of KLVAC since 1999.

Contact information: [emtreaper@hotmail.com](mailto:emtreaper@hotmail.com)

**Vice- President- Jackie Harder**, President of Key Dynamics Coaching and Consulting. A resident of the Keys since 1975, she helps individuals, businesses and organizations become more successful through goal-setting, time management, marketing and strategic planning.

**Treasure- Brenda Beckmann, EMT-P, RN**, is the lead instructor for FKCC EMT program, CPR instructor for the department, member since 1990, is also a past president of the Corps.

**Board of Director – Edwin Linares, EMT-P**, AS degree in EMS, BLS instructor, ACLS, PALS Instructor, Certified FF2/ Driver Engineer

Contact Information:

**Board of Director- Eric Fundora EMT**, Paid fire Lieutenant for KLVFD, Career in fire/ems service since 2000, Served residents of Key Largo since 2008, Served as Vice-President of the Key Largo Firefighters Benevolent Association since 2010, Currently serves on both Key Largo Fire /EMS boards.

**Board of Director- Jackie Silverman**, Moved to Key Largo from Miami in 1964 and established a custom cabinet business in 1968, Key Largo Industries. In 1972 we established KLI Supply, Your local hardware store. I will always admire anyone that devotes their time and energy to saving lives.

**Board of Director**

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### **Chief, Donald Bock, EMT-P**

KLVAC member since 1995, Monroe County Resident since 1970.

Contact information : 305-451-2766

### **EMT Scheduling Officer, George Mirabella, EMT**

Member since 2004, Resident of Monroe County since 2000.

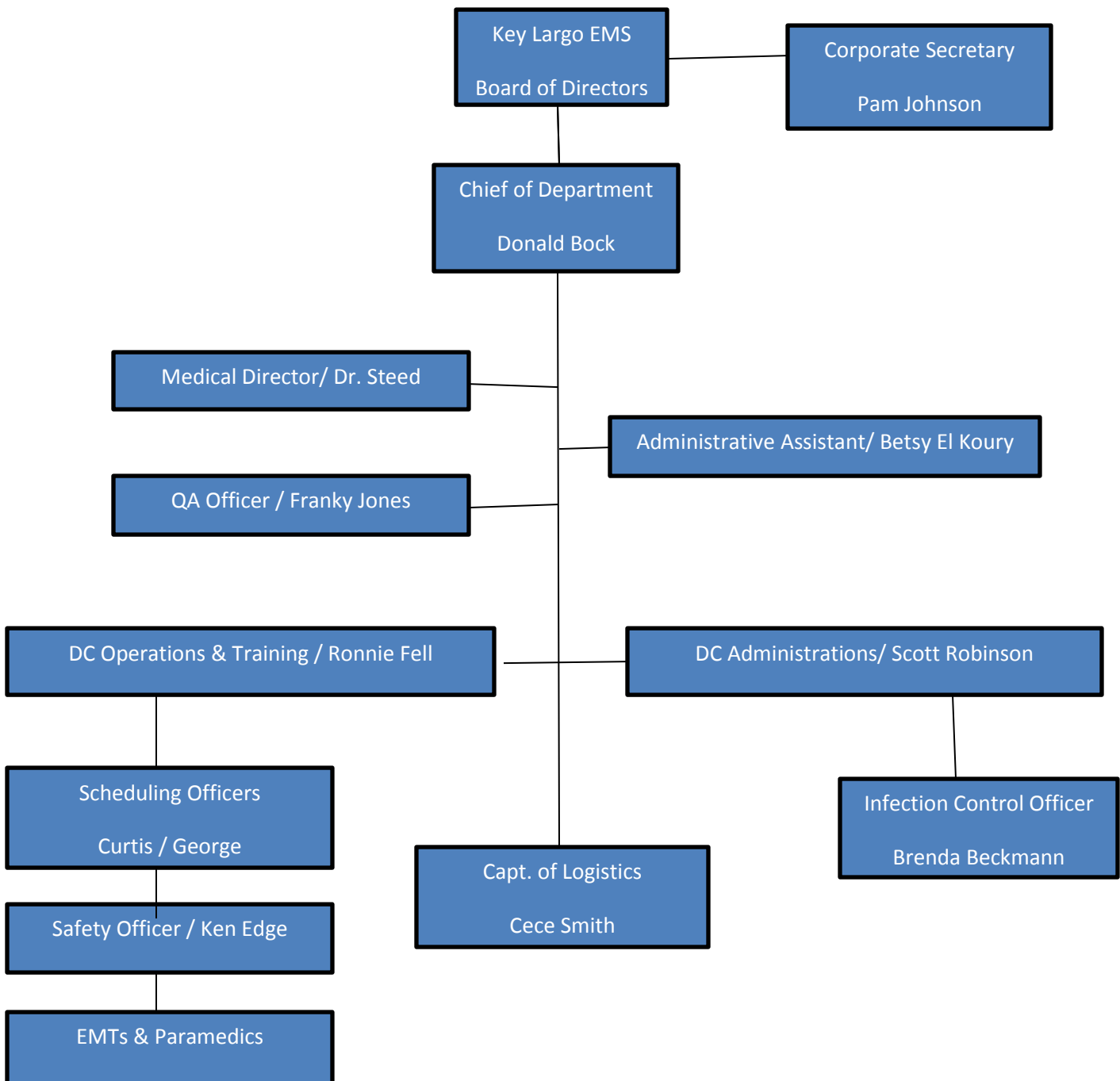
CPR Instructor, EVOC Instructor, PHTLS Instructor and BLS Instructor.

Contact Information: [GTMir@bellsouth.net](mailto:GTMir@bellsouth.net)

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# Organizational Chart





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## Roster

Paramedics	Years of Service	EMT's	Years of Service
Jr Aulet	4	Angie Benbow	11
Robert Barnes	4	Michael Blondin	8
Brenda Beckmann	22	Kenny Edge	22
Jacquelyn Bello	11	Megan Franks	2
Leonardo Bello	11	Eric Fundora	4
Donald Bock	25	Roy Khanna	6
Edward Childs	4	Jim Lewanski	17
Marc Cuesta	5	Tess Marra	7
Kay Cullen	15	George Mirabella	9
Jim Faktor	6	Brian O'Conner	7
Ronnie Fell	13	Scott Robinson	16
Daniel Fernandez	5	Michael Summers	2
Chris Jones	4	<b>First responders</b>	
Franky Jones	29	Larry Poulisse	23
Edwin Linares	4	<b>Axillary Members</b>	
Pedro Marin	5	Pam Johnson	
Ocsar Pinzon	2	Wendy Carile	
Cecilia Smith	17	<b>Office Manager</b>	
Curtis Teen	4	Betsy El Koury	

Members must run at least three shifts a month and attend at least one meeting per month to maintain voting status. A member must maintain voting member status for six of the twelve prior to an election in order to vote or hold office per department By-Laws.



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## Challenges

- It was a difficult year when it came to maintaining the vehicles. Several recalls and unexpected repairs made it a challenge to keep our fleet operational.
- Staffing is always a challenge utilizing part-time and volunteer personnel. Through the dedication of the personnel, we were able to keep overtime to a minimum and adequately staff the vehicles.

## Training

- Training Officer, Ronnie Fell
- Continuous training on protocols for new members
- Two training meetings a month are offered in addition to any extra courses that are required to maintain the member's certification level.
- ACLS, PALS PHTLS, CPR, 12 lead, Advance Airway
- Continuous training on equipment to make our department more efficient
- In service training on all newly purchased equipment
- Training from outside instructors that teach specialties from other departments ( MCSO, KLFR, U of M,)
- We have purchased new training equipment to provide more hands on life-like training for the members



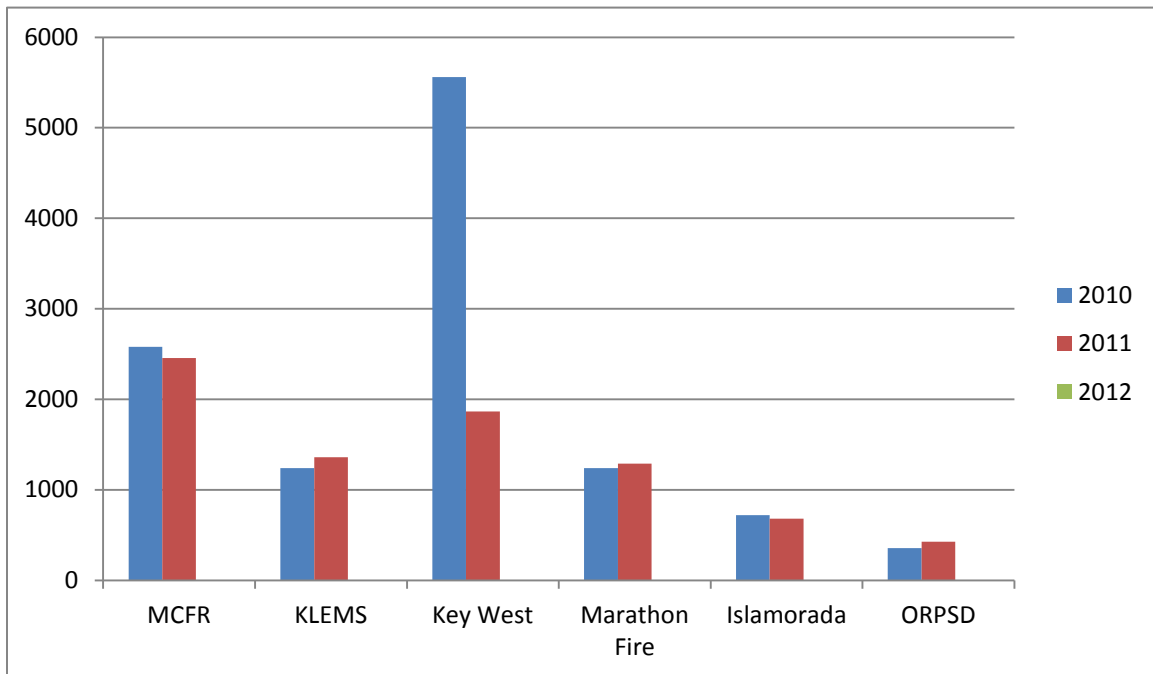


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### Total Calls per Departments in Monroe County



This is to show how we compare to other agencies per Florida Department of Health.

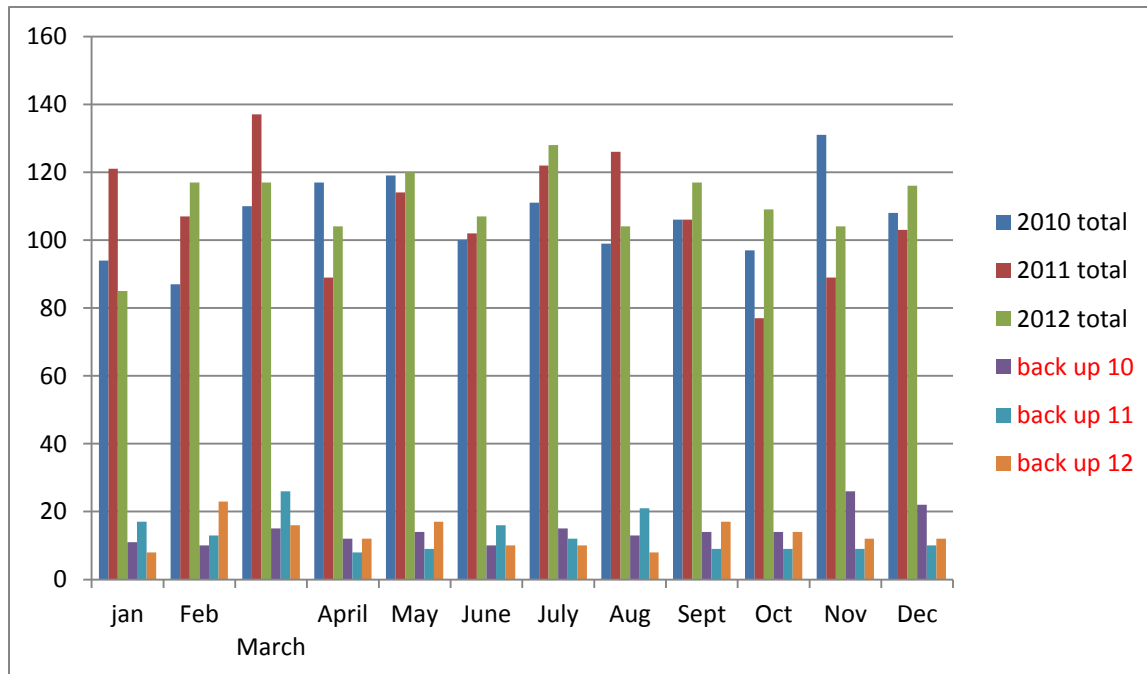
**Note:** MCFR has 6 rescues and one air ambulance, Key Largo EMS has 2 rescues, Key West has 3, Marathon has 2, Islamorada has 3, and Ocean Reef has 2.





## Statistics

Monthly calls and back-up calls total





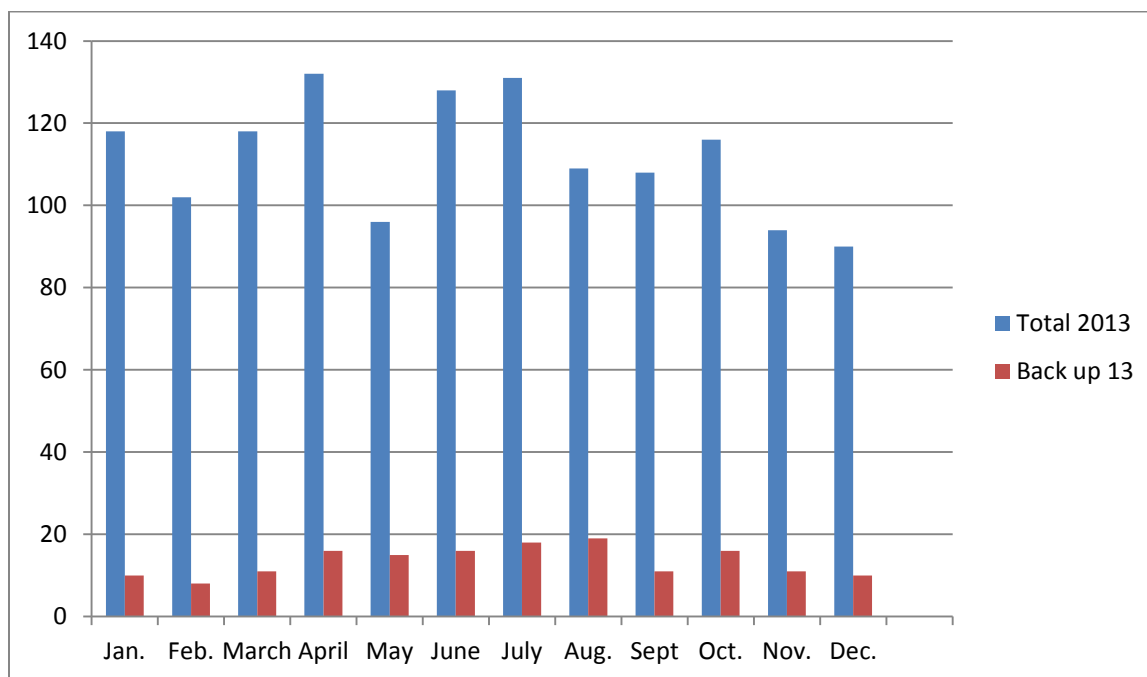
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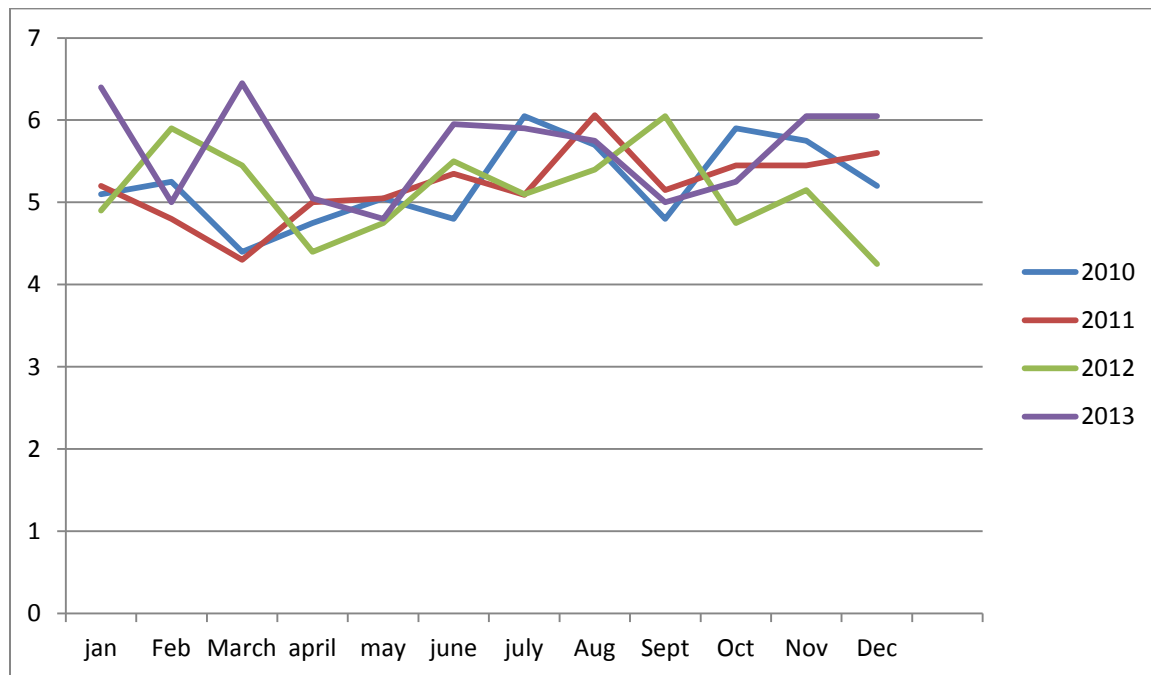


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## Enroute to Arrival Time (in minutes)



### Avg. time:

2010- 5.22 min

2011-5.20 min

2012- 5.08 min

2013- 5.63 min



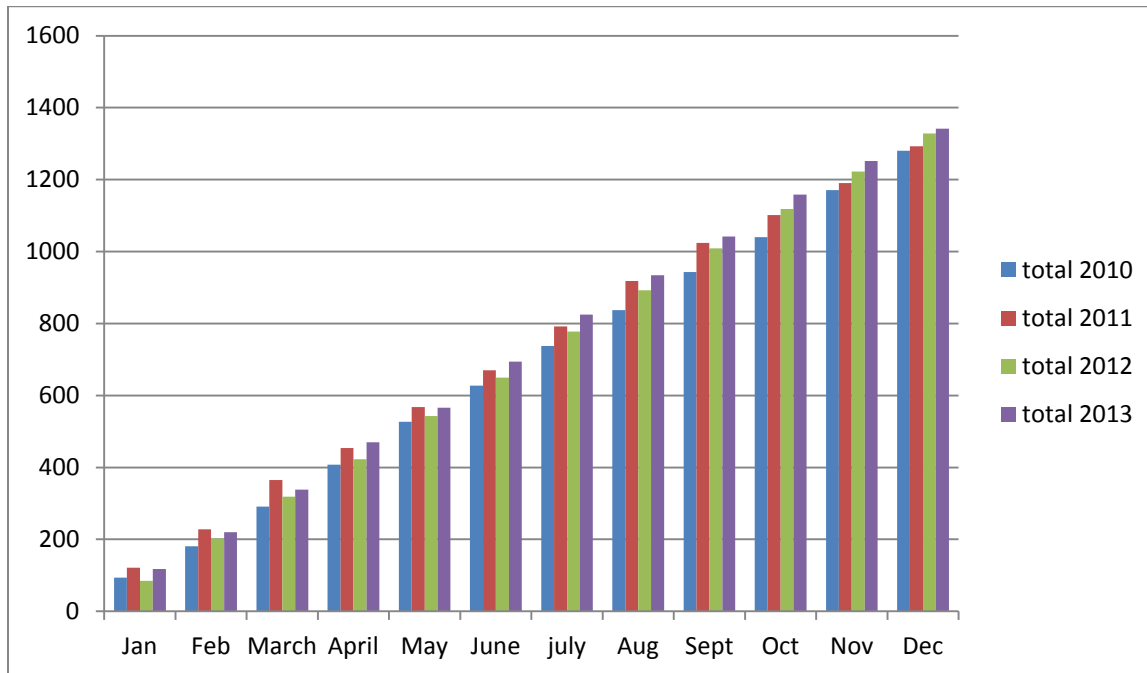
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## Statistics

### Total Year-to-Date Calls



Total calls

**2010-1280**

**2011-1293**

**2012-1328**

**2013-1345**



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## Quality Assurance

- Under the direction of the Q/A Officer, Franky Jones, run reports are checked monthly for any mistakes and to insure quality control.

## AEDs

- KLVAC has a community AED program run by Corps members, Brenda Beckmann, Tess Marra, Kenny Edge , George Mirabella
- The special committee is responsible for the distribution of AEDs in key location throughout the community...
- **AEDs are in the process of having the batteries replaced this year.**
- Location of AEDs placed in the community:
  - Pennekamp State Park - 1
  - Captain Slate Dive Center - 1
  - Jacob Aquatic Center - 1
  - Monroe County Murray Nelson Building - 2
  - Fish & Wildlife - 3
  - Key Largo Volunteer Fire Department - 3
- Also assist in private business owners in obtaining at a discounted cost/rate thru KLEMS AEDs
- Still have four AEDs in station





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## Achievements

- Our third Donation Request letter was a success thanks to generous support from the community.
- Received our second grant for two Stryker "Pro-Lifts" which are designed to help load the stretcher into the ambulance. This significantly reduces the potential for back injuries. Now all four of our trucks have Pro-Lifts in them.
- The Organizational Chart was modified to include a Logistics Captain, a Deputy Chief of Administration and a Deputy Chief of Operations.
- Key Largo Volunteer Ambulance Corps changed its Articles of Incorporation to allow the Corps to provide fire suppression and fire prevention.
- Key Largo EMS restructured and created a second Corporation, the Key Largo Volunteer Fire Department, which now provides fire protection to Key Largo. This was done at the request of the KL Fire & EMS District and it allowed us to retain the quality personnel that were already providing fire service in Key Largo.
- Maintained a high retention level for our organization; only one part-time paid medic left (hired by Palm Beach Fire) and gained four new volunteers.

## Future of the Department

- This past year KLVAC has made a fair amount of changes, including updating our Bylaws, implementing a new evaluation process for bring on new personnel, and overall building in accountability throughout the organization. We will be reviewing our SOP's this coming year. This will allow our organization to pave the way to the future, which ultimately helps us provide excellent patient care and improve community involvement. We hope to obtain more grants to help move this organization forward. Having State-of-the-Art equipment, vehicles and high quality personnel; KLVAC is setting its sights higher for years to come.